Utilizing the FMCSA Portal to manage your compliance and safety information.

The introduction of Compliance, Safety, Accountability (CSA) in 2010 by the Federal Motor Carrier Safety Administration (FMCSA) has resulted in substantial focus being placed on a motor carrier's safety performance by regulatory authorities, shippers, and insurance companies. To assist transportation organizations in managing their FMCSA scores, and other safety-related information, the FMCSA created the FMCSA Portal. Individuals responsible for safety and regulatory compliance within their organization should utilize the FMCSA Portal as a tool to improve safety and compliance. The portal provides individuals with access to a wide variety of functions, including:

- Viewing company registration, operating authority, and crash and inspection activity

- Obtaining company safety profiles

- Viewing all Safety Management System BASICs scores and Inspection Selection System (ISS) scores

- Disputing roadside violations (DataQs)

Portal account requirement.

Every FMCSA-regulated entity needs a FMCSA Portal account to access the Unified Registration System (URS) in order to make updates to their company records and/or apply for additional registration.

Accessing the FMCSA Portal.

Companies can access the portal at **https://portal.fmcsa.dot.gov**. If you have not registered with the portal, you can do so by clicking on the link listed. You will need your USDOT Number Personal Identifier (PIN). At this point you can also take a tutorial on how to use the portal.

Once logged in, you are directed to a company home page which provides a platform to access all your organization's data.

Login to Access the FMCSA Portal

User ID:

Password:

Login

Forgot your Password? Forgot your User ID? Unlock your Account?

To register for a portal account, please click *here*.

To access portal training, please click *here*.

Company information.

The company information section of the site allows you to view a wide variety of information the FMCSA has on your organization. Companies should view the:

- **USDOT registration** tab at least annually to ensure your registration information (address, number of trucks and drivers, mileage, etc.) is accurate. This information must be accurate as some of it is used to determine your BASICs scores. Out-of-date information should be corrected by updating your MCS-150.

- **BASICs safety measurement summary** tab at least monthly to review their seven BASICs scores. The BASICs scores are updated around the fifth of each month.

- **Inspection selection system (ISS)** tab at least monthly. This tab displays your ISS score, which guides authorities in determining if your vehicles should be targeted for inspection at an inspection site. ISS scores range from 1 to 100. Scores of 1 to 49 receive a "Pass" recommendation, scores of 50 to 74 receive an "Optional" recommendation, and scores of 75 to 100 receive an "Inspect" recommendation. As your score increases, the likelihood of being inspected increases.

Company activity.

The company activity tab should be viewed at least weekly as it provides up-to-date (within 24 hours) information on roadside inspections and other important enforcement-related information. Companies can:

- Review details of new roadside violations and crash data.

- Generate reports to identify violation trends and drivers / equipment with reoccurring violation issues.

- Review the company's driver, equipment, and hazmat out-of-service rate compared to the national average.

- Link from an inspection record to the DataQs system to dispute results of the inspection.

Company safety profile report.

The company safety profile report contains a summary of a company's safety information, including crash and inspection reports and the results of reviews or enforcement actions against a company. Organizations should review a copy of this report on at least a semiannual basis. This report can be found by clicking on the reports tab on the portal site. This report was previously only available by ordering it at a cost of $20, but it is now free if viewed on or downloaded from the portal.

Summary.

The FMCSA Portal is a valuable tool to assist transportation companies in their safety and compliance efforts. Organizations should designate an individual to review information in the portal on a regular basis to ensure it is accurate and to identify issues that need to be addressed, such as rising SMS and ISS scores, drivers or equipment with a high frequency of violations, etc.

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